

# **IAdeaCare**

Your Organization's Device Management, Fully Covered.

#### **Device Provisioning and Administration**



- Essential device administration controls
- Full control over IAdeaCare deployment
- Remote device diagnostic and forensics
- Batch administration for device control

## **Device Intelligence and Analytics**



- Device inventory and contract management
- Device health and status analytics

# **Device Access Control and Security**



- Central regulation of device access control
- Create alerts to monitor device status
- Device warranty and license tracking

### NEW with an IAdeaCare Enterprise Account



- Role-based administration
- Single Sign On (SSO)
- · Group-based policy management
- Granular permissions and account security

IAdeacare is comprehensive device management for all deployed IAdea devices, including essential tools for deployment, management, ongoing maintenance, and troubleshooting. IAdeacare consolidates operational data from all your devices into a single intuitive interface for in-depth analysis or quick at-a-glance viewing.

Accelerate deployments, reduce or automate management tasks, cut downtime with preventative maintenance, and streamline troubleshooting.

Large enterprises and educational institutions utilize IAdeaCare daily for water-tight management and optimization of networks ranging from a handful of devices all the way to mass deployments.

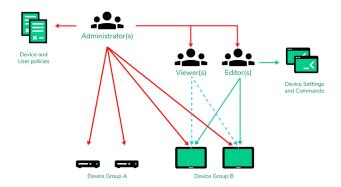


Start your free IAdeaCare trial!

# IAdeaCare Enterprise Account

# Enterprise-Exclusive Remote Device Management That Keeps Pace with Organizational Growth

Upgrade your enterprise's device management processes with clearly defined admin roles and permissions, streamlined troubleshooting, and enhanced remote capabilities.



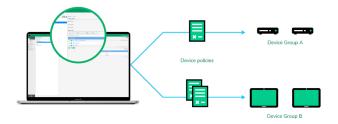
## Full Control with Role-Based Admin

Admins can easily appoint other admins or designate users as Editors or Viewers to delegate management tasks. Easily establish and grant only the necessary permissions and privileges to eliminate productivity bottlenecks.

# Passwords a Thing of the Past with SSO

Striking the balance between security and convenience, SSO with Azure AD integration keeps productivity on track. No need to remember complex passwords or deal with endless password recovery requests.





# **Device Grouping and Policy Execution**

Admins can, with the utmost ease, group devices as desired and assign them to a user or user group to delegate management tasks. Admins can furthermore define policies and apply them to selected device groups or modify policies that automatically update to associated devices to ensure optimal operation.

# Further available with Enterprise

- Third-party app management
- Branded experience
- User activity and device change logs

- Rogue device prevention
- SCEP support

# License Type Comparison

Essential device administration and the controls and the controls and performance in the controls and performance in the control and performance in the con	Feature	Description	Functions	Standard	Premium		
Essential device administration controls  Find network settings, generate support tickets, and update firmware locally  Device grouping and batch administration with filter functions  Device grouping and batch administration with filter functions  Device grouping and batch administration with filter functions  Default configuration for device and devices are easier management or use filters to quickly find devices  One-step device enlisting process enables casior management over a configuration for device and device and device and device and device and device activity  Device intended evice device and tools to preserve and tools to preserve access control  Default configuration for device and tools to preserve access control  Device integrity and confidential devices  Device integrity and confidential device and tools to preserve access control  Device integrity and confidential device and tools to preserve access control  Device access control  Device administration with filter functions  Firmware updates sheduling  Preventive maintenance prolongs device lifetime and promotes a greener workpreade  Device power routine policy  Device inventory and license maintenance prolongs device integrities and procedures to generate periodic device status generate periodic device status report and troubleshooting  Device inventory and incense management  Device inventory and incense management and tools to preserve device integrity and confidential device and user activity logs  Device inventory and incense management of device and tools to preserve device integrity and confidential device and user activity logs  Device heartheat  Device Power on the first of the properties of the properties of the properties of the properties of the propert		Device Provisioning and A	Administration				
Esential device administration controls  Interview settings, generate support titutes, and update firmware locally  Firmware locally  Firmware locally  Firmware locally  Firmware locally  Firmware locally  Device is firmware updates  Device grouping and batch administration with filter functions  Device grouping and batch administration with filter functions  Default configuration for device and devices are proposed enables easier management over large groups of devices are large groups of devices are large groups of devices as easier management over large groups of device and configurations to associated devices and configuration such as a device activity occurries.  Firmware updates  Firmware updates  Firmware updates  Firmware updates scheduling  Preventive maintenance prolongs  Remote device configuration Device lifetime and prometes a greener workplace  Firmware update scheduling  Preventive maintenance prolongs  Remote device device configuration Device inventory and license management  Device maintenance  Device maintenance  Device inventory and license management  Device invento		and network settings, generate support tickets, and update	application URL, output orientation,	•	•		
Control   Cont			Delayed device screenshot				
Device grouping and batch administration with filter functions in anagement or use lifters to quickly find devices scaled interactions and pairing in the process of the season of the process of the season of the process of the season of the process of the proce			Local firmware updates				
Device grouping and batch administration with filter functions and devices and administration with filter functions and device groups.  Default configuration for device and device and device groups of devices and configurations to associated device activity overview. Account-based device activity overview and configurations to associated devices activity overview. Account-based device activity overview. Account-based device and configurations to associated devices and configurations to associated device and configurations to associated devices and configurations to associated devices and configurations to associated device and configurations to associated devices and configurations to associated device and configurations to associated device and configurations to associated device and configurations and configurations to associated device and configurations to			Device list filtering				
Device grouping and batch administration with filter functions administration with filter functions administration for device and administration for device and administration for device and administration for device and device groups  Full control over IAdeaCare deeployment  Execute silent rollouts for IAdeaCare to minimize operational disruption  Adult device performance, connectivity, health issues, playback screenshots, and perform basic troubleshooting  Preventive maintenance prolongs device long firmware updates screenshots, and perform basic troubleshooting  Preventive maintenance prolongs device lifetime and promotes a greener workplace  Execute device updates with minimal interruption  Device maintenance  Preventive maintenance prolongs device lifetime and promotes a greener workplace  Device inventory and license management  Device inventory and license management  Device license management			Device registration and pairing				
Detail control over location of device and enbles easier management over large groups of devices and evice scroups of devices.  Full control over lAdeaCare device silent rollouts for lAdeaCare deployment  Execute silent rollouts for lAdeaCare to minimize operational disruption  Audit device performance, connectivity, health issues, playback screenshots, and perform basic troubleshooting  Preventive maintenance prolongs device lifetime and promotes a greener workplace  Device power routine policy  Device maintenance  Device inventory and license management  Device inventory and license management  Device health analytics and procedures to generate periodic device diagnostic integrity and confidential data  Features and tools to preserve device device and content updates via USB port prevention  REST API access restriction	0 . 0	management or use filters to quickly	<b>.</b>	•	•		
Full control over IAdeaCare deployment to minimize operational disruption (AdeaCare policy updates)  Remote device diagnostics		enbles easier management over	, , , , ,		•		
Remote device diagnostics  Addit device performance, connectivity, health issues, playback screenshots, and perform basic troubleshooting  Preventive maintenance prolongs device lifetime and promotes a greener workplace  Device power routine policy  Pevice lifetime and promotes a greener workplace  Execute device updates with minimal interruption  Pevice Intelligence and Analytics  Device inventory and license management  Device health analytics and procedures to generate periodic device status roots. Reduce diagnostic time and optimize uptime  Device health analytics and from the approximate profits. Reduce diagnostic time and optimize uptime  Device heartbeat  Pevice heartbeat  Device heartbeat  Features and tools to preserve device integrify and confidential data  Remote device configuration  Device log retrieval  Remote device onfiguration  Device log retrieval  Automatic device maintainence screen  Poevice warranty information  Device warranty information  Device warranty information  Device license management  One-click status report and troubleshooting  Audit device and user activity logs pot prevented the provide device maintainence screen  Device heartbeat  Device heartbeat  Device heartbeat  Daily administrator password changes  Unauthorized device and content updates via USB port prevention  REST API access restriction			overview		•		
Audit device performance, connectivity, health issues, playback screenshots, and perform basic troubleshooting  Preventive maintenance prolongs device lifetime and promotes a greener workplace  Device power routine policy  Device inventory and license management  Device health analytics and troubleshooting  Septenda periodic device status reports. Reduce designostic time and promotes to generate periodic device status reports. Reduce designostic time and potmitive uptime  Device health analytics and troubleshooting  Features and tools to preserve device integrity and confidential data  Device integrity and confidential data  Data performance, connectivity, health issues, playback screen periodic device and performation pevice loger retrieval  Pewice log retrieval  Pewice log retrieval  Pewice log retrieval  Pewice power on/off scheduling  Power on/off scheduling  Automatic device maintainence screen  Power on/off scheduling  Automatic device maintainence screen  Power on/off scheduling  Power on/off scheduling  Power on/off scheduling  Power on/off scheduling  Automatic device and user and screen periodic device status report and troubleshooting  Audit device and user activity logs  Power on/off scheduling  Power on/off schedu			Real-time display screenshots		•		
Remote device diagnostics  Audit device performance, connectivity, health issues, playback stroubleshooting  Preventive maintenance prolongs device lifetime and promotes a greener workplace  Device power routine policy  Device maintenance  Execute device updates with minimal interruption  Device inventory and license management  Device license and warranty information  Device lealth analytics and troubleshooting  Set policies and procedures to generate periodic device status reports. Reduce diagnostic time and optimize uptime  Device health analytics and troubleshooting  Features and tools to preserve device integrity and confidential data  Peatures and tools to preserve device integrity and confidential data  Pall device and content updates on the procedure of the prevention and content updates via USB port prevention  Remote device configuration  Device log retrieval  Pewice log retrieval  Power on/off scheduling  Power on/off sch	Remote device diagnostics						
Sereenshots, and perform basic troubleshooting  Remote firmware updates  Firmware update scheduling  Preventive maintenance prolongs device lifetime and promotes a greener workplace  Pevice maintenance  Execute device updates with minimal interruption  Device inventory and license management  Device license and warranty information  Device license and warranty information  Device license management  Device health analytics and generate periodic device status reports. Reduce diagnostic time and optimize uptime  Central management of device local access control  Peatures and tools to preserve device integrity and confidential acaes in the process of the preserve device integrity and confidential acaes in the process of		·					
Remote firmware updates Firmware update scheduling  Preventive maintenance prolongs device lifetime and promotes a greener workplace  Device maintenance  Execute device updates with minimal interruption  Device Intelligence and Analytics  Device inventory and license management  Device license and warranty information  Device license management  Device license management  Device license management  One-click status report and troubleshooting Audit device and user activity logs pererate periodic device status reports. Reduce diagnostic time and optimize uptime  Device health analytics and because the second optimize uptime  Device Access Control  Admin password setup  Daily administrator password changes Unauthorized device and content updates via USB port prevention  REST API access restriction		screenshots, and perform basic	Device log retrieval				
Device power routine policy device lifetime and promotes a greener workplace  Device maintenance  Execute device updates with minimal interruption  Device Intelligence and Analytics  Device inventory and license prants information  Device license and warranty information  Device license and warranty information  Device license management  Device license management  Device license management  Device license management  One-click status report and troubleshooting  Audit device and user activity logs Device heartbeat  Device heartbeat  Device heartbeat  Device heartbeat  Device heartbeat  Examples and tools to preserve device integrity and confidential data  Examples and tools to preserve device integrity and confidential data  Preventive maintenance prolong server workplace  Power on/off scheduling  Automatic device maintainence screen  Cone-click status report and troubleshooting  Audit device and user activity logs Device heartbeat  Device heartbeat  Device heartbeat  Device heartbeat  Peatures and tools to preserve device integrity and confidential data  Examples Valuathorized device and content updates via USB port prevention  REST API access restriction			Remote firmware updates				
Device maintenance Execute device updates with minimal interruption Poevice Intelligence and Power on/off scheduling  Touchie maintenance Execute device updates with minimal interruption Poevice Intelligence and Varianty information  Device inventory and license management  Device license and warranty information Device license management  Device license management  Device license management  One-click status report and troubleshooting poptrize uptime  Device health analytics and reports. Reduce diagnostic time and optimize uptime  Device heartbeat  Device heartbeat  Device heartbeat  Device heartbeat  Device heartbeat  Device heartbeat  Entirely and tools to preserve device integrity and confidential data  Entirely and confidential data  Power on/off scheduling  Automatic device maintainence screen  Device warranty information  Device warranty information  Device warranty information  Device warranty information  Device status report and troubleshooting  Audit device and user activity logs Device heartbeat  Device heartbeat  Device heartbeat  Daily administrator password changes  Unauthorized device and content updates via USB port prevention  REST API access restriction			Firmware update scheduling				
Device Intelligence and Analytics  Device warranty information  Device warranty information  Device license management  One-click status report and troubleshooting  Audit device and user activity logs Device health analytics and optimize uptime  Device Access Control and Security  Central management of device local access control  Admin password setup  Daily administrator password changes Unauthorized device and content updates via USB port prevention  REST API access restriction	Device power routine policy	device lifetime and promotes a	Power on/off scheduling		•		
Device Intelligence and Analytics  Device inventory and license management  Device license and warranty information Device license management  Device license management  Device license management  One-click status report and troubleshooting Audit device and user activity logs Device heartbeat  Restral management of device local access control and security  Restraction  Restraction  Restraction	Device maintenance	·			•		
Device Inventory and license management information  Device license and warranty information  Device license management  One-click status report and troubleshooting  Audit device and user activity logs  Device health analytics and procedures to generate periodic device status reports. Reduce diagnostic time and optimize uptime  Device Access Control and Security  Admin password setup  Daily administrator password changes  Unauthorized device and content updates via USB port prevention  REST API access restriction							
management information Device license management  Device health analytics and generate periodic device status reports. Reduce diagnostic time and optimize uptime  Device health analytics and troubleshooting  Audit device and user activity logs  Device heartbeat  Device Access Control and Security  Central management of device local access control access control  Admin password setup  Daily administrator password changes  Unauthorized device and content updates via USB port prevention  REST API access restriction		•	Device warranty information				
Device health analytics and troubleshooting  Device health analytics and troubleshooting  Percentar I management of device local access control  Central management of device local access control  Admin password setup  Daily administrator password changes  Unauthorized device and content updates via USB port prevention  REST API access restriction			Device license management		•		
reports. Reduce diagnostic time and optimize uptime  Device heartbeat  Device heartbeat  Device heartbeat  Device heartbeat  Admin password setup  Daily administrator password changes Unauthorized device and user activity logs  Device heartbeat  Admin password setup  Daily administrator password changes Unauthorized device and content updates via USB port prevention  REST API access restriction	,	generate periodic device status reports. Reduce diagnostic time and	·				
Optimize uptime  Device heartbeat  Device heartbeat  Device heartbeat  Device heartbeat  Admin password setup  Daily administrator password changes Unauthorized device and content updates via USB port prevention  REST API access restriction			Audit device and user activity logs	•	•		
Central management of device local access control  Features and tools to preserve device integrity and confidential data  Admin password setup  Daily administrator password changes  Unauthorized device and content updates via USB port prevention  REST API access restriction			Device heartbeat				
Central management of device local access control  Features and tools to preserve device integrity and confidential data  Daily administrator password changes  Unauthorized device and content updates via USB port prevention  REST API access restriction	Device Access Control and Security						
Central management of device local access control  Features and tools to preserve device integrity and confidential data  Changes  Unauthorized device and content updates via USB port prevention  REST API access restriction	_	device integrity and confidential	Admin password setup				
			changes Unauthorized device and content		•		
Alerts Define triggers for email alerts •			REST API access restriction				
	Alerts	Define triggers for email alerts			•		

# Account Type Comparison

Feature	Description	Functions	Standard	Enterprise			
Device Provisioning and Administration							
IAdeaCare deployment	Execute silent rollouts of IAdeaCare to minimize operational disruption	Pre-deployment configuration (Zero Touch Deployment)		•			
Role-based admin 👋	Centrally defines and manages hierarchy-wide security access	Add and remove users and their permissions					
		Assignment of device groups to user groups		•			
		Define user roles (Administrator/ Editor/Viewer)					
Third-party app management 👑	Multi-platform app management from a single portal	Remote distribution, management, and tracking of apps		•			
Device Access Control and Security							
SCEP support 👋	Streamline the certificate enrollment process of managed devices	Automatic certificate issuance		•			
Single Sign On (SSO) 👑	Access all applications after logging in once	SSO integration with Azure AD		•			
Others							
Branded Experience 👋	Add your company's logo to the software and modify interface background			•			



# **IAdea America Corp**

20 Fairbanks, Suite 170 Irvine, CA 92618 USA

+1-949-305-6489 us-sales@iadea.com

# IAdea HQ

3F, No.21, Lane 168, Xingshan Road, Neihu District, Taipei City, 114 Taiwan (ROC)

+886-2-2791-1110 sales@iadea.com



www.IAdea.com