

IAdeaCare

Your Organization's Device Management, Fully Covered.

Device Provisioning and Administration



- Essential device administration controls
- Full control over IDeaCare deployment
- Remote device diagnostic and forensics
- Batch administration for device control

Device Intelligence and Analytics



- Device inventory and contract management
- Device health and status analytics

Device Access Control and Security



- Central regulation of device access control
- Create alerts to monitor device status
- Device warranty and license tracking

NEW with an IDeaCare Enterprise Account



- Role-based administration
- Single Sign On (SSO)
- Group-based policy management
- Granular permissions and account security

- Remote web / network certificate management through policy
- Remote App management through policy

IAdeacare is comprehensive device management for all deployed IDea devices, including essential tools for deployment, management, ongoing maintenance, and troubleshooting. IDeacare consolidates operational data from all your devices into a single intuitive interface for in-depth analysis or quick at-a-glance viewing.

Accelerate deployments, reduce or automate management tasks, cut downtime with preventative maintenance, and streamline troubleshooting.

Large enterprises and educational institutions utilize IDeaCare daily for water-tight management and optimization of networks ranging from a handful of devices all the way to mass deployments.

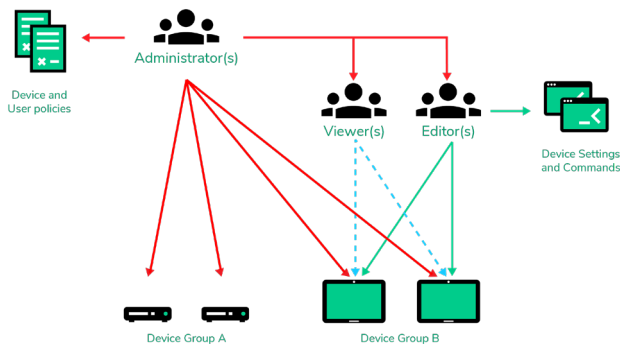


Start your free
IDeaCare trial!

IdeaCare Enterprise Account

Enterprise-Exclusive Remote Device Management That Keeps Pace with Organizational Growth

Upgrade your enterprise's device management processes with clearly defined admin roles and permissions, streamlined troubleshooting, and enhanced remote capabilities.

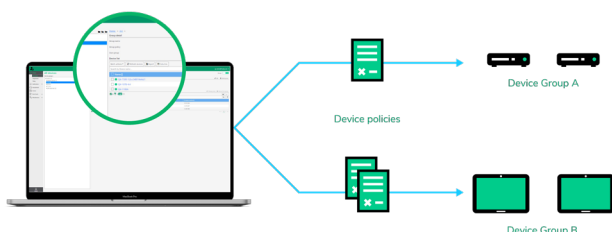


Full Control with Role-Based Admin

Admins can easily appoint other admins or designate users as Editors or Viewers to delegate management tasks. Easily establish and grant only the necessary permissions and privileges to eliminate productivity bottlenecks.

Passwords a Thing of the Past with SSO

Striking the balance between security and convenience, SSO with Azure AD integration keeps productivity on track. No need to remember complex passwords or deal with endless password recovery requests.



Device Grouping and Policy Execution

Admins can, with the utmost ease, group devices as desired and assign them to a user or user group to delegate management tasks. Admins can furthermore define policies and apply them to selected device groups or modify policies that automatically update to associated devices to ensure optimal operation.

Further available with Enterprise

- Third-party app management
- Branded experience
- User activity and device change logs
- Rogue device prevention
- SCEP support

License Type Comparison

Feature	Description	Functions	Standard	Premium
Device Provisioning and Administration				
Essential device administration controls	Configure individual device identity and network settings, generate support tickets, and update firmware locally	Local device configuration: name, application URL, output orientation, time zone, and daily reboots	•	•
		Delayed device screenshot		
		Local firmware updates		
		Device list filtering		
		Device registration and pairing		
Device grouping and batch administration with filter functions	Group devices for easier management or use filters to quickly find devices	Custom device groups creation	•	•
		Device list filtering		
Default configuration for device and device groups	One-step device enlisting process enables easier management over large groups of devices	Automatically apply policies and configurations to associated devices		•
Full control over IAdeaCare deployment	Execute silent rollouts for IAdeaCare to minimize operational disruption	Account-based device activity overview		•
		IAdeaCare policy updates		
Remote device diagnostics	Audit device performance, connectivity, health issues, playback screenshots, and perform basic troubleshooting	Real-time display screenshots		•
		Daily reboot scheduling		
		Remote device configuration		
		Device log retrieval		
		Remote firmware updates		
		Firmware update scheduling		
Device power routine policy	Preventive maintenance prolongs device lifetime and promotes a greener workplace	Power on/off scheduling		•
Device maintenance	Execute device updates with minimal interruption	Automatic device maintenance screen		•
Device Intelligence and Analytics				
Device inventory and license management	Device license and warranty information	Device warranty information		•
		Device license management		
Device health analytics and troubleshooting	Set policies and procedures to generate periodic device status reports. Reduce diagnostic time and optimize uptime	One-click status report and troubleshooting	•	•
		Audit device and user activity logs		
		Device heartbeat		
Device Access Control and Security				
Central management of device local access control	Features and tools to preserve device integrity and confidential data	Admin password setup		•
		Daily administrator password changes		
		Unauthorized device and content updates via USB port prevention		
		REST API access restriction		
Alerts	Define triggers for email alerts			•

Account Type Comparison

Feature	Description	Functions	Standard	Enterprise
Device Provisioning and Administration				
IAdeaCare deployment	Execute silent rollouts of IAdeaCare to minimize operational disruption	Pre-deployment configuration (Zero Touch Deployment)		•
Role-based admin 🔥	Centrally defines and manages hierarchy-wide security access	Add and remove users and their permissions		•
		Assignment of device groups to user groups		
		Define user roles (Administrator/Editor/Viewer)		
Third-party app management 🔥	Multi-platform app management from a single portal	Remote distribution, management, and tracking of apps		•
Device Access Control and Security				
SCEP support 🔥	Streamline the certificate enrollment process of managed devices	Automatic certificate issuance		•
Single Sign On (SSO) 🔥	Access all applications after logging in once	SSO integration with Azure AD		•
Others				
Branded Experience 🔥	Add your company's logo to the software and modify interface background			•



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