IAdeaCare

Monitor Mission-Critical IT, Analyze Usage, and Prevent Failures.

lAdeaCare is a comprehensive cloud service that offers remote screen capture, logs retrieval, configuration changes, and software updates to assist digital signage network managers. The collected operational data provides insights on deployment health and predictive maintenance methodologies while reducing operating costs and expensive failures. Fortune 500 enterprises and university campuses are utilizing lAdeaCare to bulletproof and optimize their IT management system for managing networks ranging from a few devices to over tens of thousands of devices.

Bulletproof your device infrastructure

Device Provisioning & Administration

- Essential device administration controls
- Full control over IAdeaCare deployment
- Remote device diagnostic and forensics
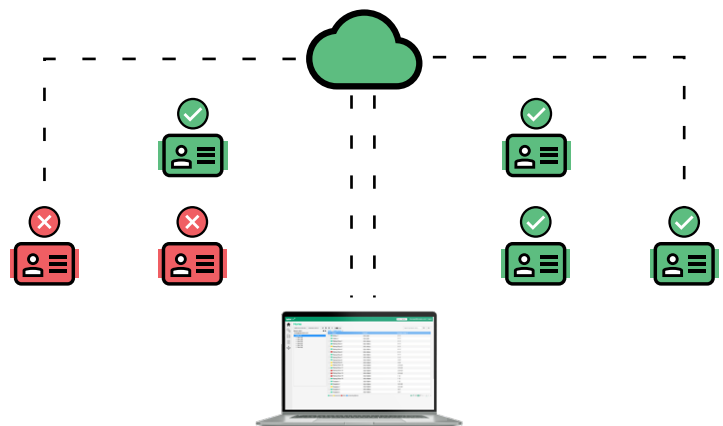- Batch administration for device controls

Device Intelligence & Analytics

- Device inventory and contract management
- Device health analytics

Device Access Control & Security

- Central regulation of device access control
- Create alert rules to monitor devices's online status

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Setting	Description	Functions	Standard	Premium
Device Provisioning & Administration				
Essential device administration controls	Configure individual device identity and network setting, generate support tickets, update system firmware locally	Local device configuration: name, application URL, output orientation, timezone and schedule daily reboot	●	●
		Device online status		
		Delayed screenshot		
		Local firmware update		
		Device filter to quickly locate device		
		Device pairing		
Device grouping and batch administration with filter functions	Operate across devices simultaneously with filter	Create customized device groups 🔥 new	●	●
		Filter device list by user criteria		
		Filter device list by device status		
Default configuration for device and device groups	One-step device enlisting process enables easier management over large device groups and implementation of configuration updates across groups or devices	Automatically apply device group policies to enlisted devices 🔥 new		●
Full control over IAdeaCare deployment	Execute silent rollouts for IAdeaCare to minimize disruption during operation	Pre-configuration service		●
		Delegating device management to other users		
		Account-based device activity overview		
		IAdeaCare update policy		
Remote device diagnostic and forensics	Audit device performance, connectivity, health issues, playback screenshot, and perform basic troubleshooting such as verified system reboot, setting configurations, to maintain smooth device operation	Real time screenshot		●
		Remote firmware update		
		Schedule daily reboot		
		Remote device configuration		
		Device log retrieval		
		Upgrade firmware on demand or schedule for a future date 🔥 new		
Device power routine policy	Preventive maintenance program that prolongs device life span and promotes green workplace	Enforce screen power cycles (turn on or off at specific time) 🔥 new		●
Device downtime screen customization	Allow managers to control and monitor device updates without interrupting the workplace	Replace screen when device is decommissioned for maintenance 🔥 new		●
Device Intelligence & Analytics				
Device inventory and contract management	Overview of all in- and out-of-service device operation, network, and warranty status	Devices warranty info	●	●
		License management		
		Device list		
Device health analytics and troubleshooting	Set policies and procedures to generate periodic device status and identify problems. Reduce diagnostic time and optimize uptime	One-click status report and troubleshooting		●
		Audit activity log		
		Device heartbeat		
Device Access Control & Security				
Central regulation of device access control	Enforce admin password and pin app to restrict unauthorized access into device backend and preserve device integrity and confidential data	Setup admin password		●
		Schedule mandatory daily password rotation for administrator 🔥 new		
		Prevent unauthorized device and content updates from connected USB 🔥 new		
		Restrict and control access to device REST API to only accept connections 🔥 new		
Create alert rules to monitor devices's online status	Define guidelines to send notifications when anomalies in connectivity	Send alert emails		●

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